BLOOMINGDALE FIRE PROTECTION DISTRICT

OUR FAMILY PROTECTING YOUR FAMILY

[2013 annual report]
In 2013, Local 3272 continued its mission of working with management on a cooperative effort to improve operations within the District and to provide the best professional services to the citizens we protect.

The Local was proud to be the host for the combined Northern District meeting of the Associated Firefighters of Illinois, which was held at Indian Lakes Resort.

Our charitable efforts continued with our annual boot drive for the Muscular Dystrophy Association and academic scholarships to deserving students in our community through the Bloomingdale Chamber of Commerce scholarship program.

Our goals for the future are to continue our successful labor/management relationship with the District and to continue to strive to be the best we can be.

Tom Zarth – President
Bloomingdale Firefighters
IAFF Local 3272

MISSION STATEMENT

The mission of the Bloomingdale Fire Protection District No. 1 is to assure the safety and well-being of the district we service, by providing prompt and professional services in the event of fire, medical emergencies, disasters, or any other event which may threaten the public welfare.

WE ARE COMMITTED TO

SERVICE
the delivery of prompt and professional service to the district is our ultimate commitment.

SAFETY
maintaining a work environment where safety is paramount at all times, especially in emergency situations which are inherently dangerous.

TEAMWORK
a team oriented approach which fosters excellence in the performance of our duties.
LETTER FROM THE FIRE CHIEF

As your new Fire Chief, it is with a tremendous sense of honor and pride that I present the 2013 Bloomingdale Fire Protection District Annual Report. This report is presented from the leadership of the Bloomingdale Fire Protection District’s Board of Trustees and the dedicated and courageous work of our members who serve the fire district.

It is my hope that this report provides some insight into the operations and objectives of the fire district. This report contains statistical data, descriptions of our services, and a comprehensive report of our personnel and their outstanding efforts in delivering the finest emergency services to the residents, businesses, and visitors to the fire district.

This was a year of many changes, much progress, and many firsts.

One of the most significant changes of 2013 was the retirement of Fire Chief Michael J. McNamara. After serving the Bloomingdale Fire Protection District for over 27 years, working through the ranks as a firefighter/paramedic, lieutenant, battalion chief, and deputy chief, he was appointed to fire chief in 2012. Through his two-year term as fire chief, he provided direction and vision in moving the district forward. As his successor, I thank Chief McNamara for his confidence and direction, and wish him and his family all the health, prosperity, and enjoyment that retirement has to offer.

It is also important to highlight that the work of our fire district is possible due to the collective efforts and dedication of all those who have served the district since its inception in 1905. The tremendous character that exists today is a culmination of the over 108 years of dedicated service of our personnel who have served our community with pride, honor, and integrity.

It is my goal, as the new fire chief, to continue to lead the district forward. This includes modifying the culture and adopting the more traditional values of the fire service. The future is bright and there is a renewed spirit within the organization that is essential in providing the best service to our community. Some of our top priorities include the development of our personnel, the delivery of quality and compassionate service to our residents, and maintaining our equipment and personnel in a continuous state of readiness for whatever challenges we may face.

In closing, I wish to personally thank all members of the fire district who continually strive to improve the reputation and operations of the fire district. I am proud to have the opportunity to serve with such a dedicated and professional team.

Remember that we are your fire district and here to serve you with a commitment to service, safety and teamwork. We sincerely encourage and welcome your thoughts, comments, and questions in helping us ensure that our fire district is safe and efficient.
2013 ACCOMPLISHMENTS & GOALS

ACCOMPLISHMENTS

- Hydrogen cyanide monitor was placed in service.
- Completed fire alarm re-numbering project, re-stickered over 800 alarm panels, and gathered information about the fire alarm and knox box location for future preplans.
- New Stryker Power Load System for Medic 23 delivered.
- Transferred dispatch operations to DuComm
- Purchased Medic 21
- Purchased Tender 21
- Training Room Upgrade

GOALS

- To become a member of the West Suburban Fire & Rescue Alliance (WSFRA)
- Purchase a new Command Vehicle
- Establish a Firehouse integrated system with DuComm
- Creation of new leadership team

4251 TOTAL INCIDENT RESPONSES

<table>
<thead>
<tr>
<th>Category</th>
<th>Count</th>
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<tbody>
<tr>
<td>Fire Calls</td>
<td>123</td>
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<tr>
<td>EMS/Rescue</td>
<td>2952</td>
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<tr>
<td>Hazardous Conditions</td>
<td>145</td>
</tr>
<tr>
<td>Service/Good Intent</td>
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<tr>
<td>False Alarm/False Cal</td>
<td>560</td>
</tr>
<tr>
<td>Other</td>
<td>5</td>
</tr>
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</table>
As we strive for excellence within the scope of our roles as Emergency Medical Service providers, obtaining over 1,500 hours of continuing education last year, we embrace the mission, vision and values of both the Bloomingdale Fire Protection District and Northwest Community Hospital, our regional resource hospital. We have made notable advances in our ability to serve the community with some fairly revolutionary purchases and implementation of practices.

Delivery of service doesn’t end with emergency care, we offer a variety of public education; specific to the division of EMS are our CPR/AED and First Aid Classes. In 2013, we trained 69 people in Cardiopulmonary Resuscitation, use of the Automated External Defibrillators as well as some basic first aid.

While the statement “EMS is an ever-evolving practice” has always been true, this coming year will alter the face of EMS more than ever. The Community Based Health Care Plan, that is currently in legislation, will allow us to provide a more dynamic response to help ensure medical needs are supported.
In 2013, the operations division continued to focus on how best to manage staffing, while minimizing the loss of the organization’s efficiency and reducing the risks of our firefighters and the community. The District continued to implement “peak staffing” allowing a third ambulance to be on the street during peak response hours. There were still times, particularly during significant weather events, where peak staffing was not enough. As a result, the fire department increased its staffing levels, and the number of frontline vehicles, in anticipation of expected severe weather events to be better equipped to handle these types of incidents. Incident action plans were created for severe weather.

In order to mainstream the district, chief officers attended “think tank” sessions with area fire chiefs discussing union negotiations, tactics and strategies. Bloomingdale Crisis Management Team and Village of Glendale Heights Crisis Management Team met to discuss weather related incidents.

May 2013 saw the end of an era when the Bloomingdale Fire District Dispatch Center ceased operations. Training sessions and informal meetings were attended with the West Suburban Fire Rescue Alliance in an effort to discuss shared resources and manpower. StarCom radio system was implemented through ETSB.

The process of formal morning roll calls are being held promptly at 0830 on the apparatus floor allowing transfer of information and daily activities to be shared with shift members.

The district is working with the water departments to develop a system to track our water usage due to IDNR audits.
OUR SPECIAL TEAMS

Our special teams consist of highly trained FF/Paramedics assigned to specific areas of expertise that provide specialized services in addition to firefighting and EMS duties.

FIRE INVESTIGATION TEAM
The Fire Investigation Team is responsible for finding the origin and cause of fires. The team consists of three members and they investigated eight fires in 2013. We are members of the DuPage County Fire Investigator Task Force.

TECHNICAL RESCUE TEAM
The TRT is responsible for providing an organized and efficient response to all technical rescues, including but not limited to: trench, collapse, confined space and vertical rescue/recoveries. In April, Bloomingdale Fire District hosted a three-day Trench Drill for 13 surrounding departments. The district assisted the Village of Glendale Heights Public Works Department in starting a rescue team for confined space and trench incidents that their employees may encounter.

HAZ MAT TEAM
Handing hazardous materials incidents is one of the most important jobs fire emergency responders tackle. Firefighters are trained to identify both physical and chemical properties of a hazardous material to determine the potential hazard, how the material will interact with its environment, and initiate the proper safety actions to protect life, property, and the environment.

DIVE TEAM
The Dive Team operates within MABAS Division 12 with personnel and equipment available 24 hours a day. The Dive Team is comprised of individuals who specialize in water emergencies and water-related search and recovery operations. Duties include but are not limited to: vehicle searches, body recovery, weapons recovery, crime evidence retrieval and other special response situations.
In the United States, more people are killed by fire on an annual basis than by all other natural disasters combined each year. It is the goal of the Fire Prevention Bureau to educate the public to take proactive precautions to prevent potentially harmful fires and be educated about surviving them. The fire prevention method consists of the three E’s:

**ENGINEERING:** The Fire Prevention Bureau looks at the building construction and proper installation of life and fire safety systems.

**ENFORCEMENT:** The Fire Prevention Bureau conducts annual life and fire safety inspections as well as follow-up inspections for occupancies with violations to help ensure buildings are safe for its occupants.

**EDUCATION:** Educating the public during pre-construction meetings, annual life safety inspections or through public education events throughout the year.
BLOOMINGDALE FIRE DISTRICT PARTICIPATED IN 83 EVENTS IN 2013

- Community Events: 71%
- Daycare/Schools: 12%
- Senior Activities: 5%
- Station Tours/Engine Requests: 12%

PUBLIC EDUCATION
The Fire Service is an inherently dangerous profession. On average, 100 firefighters are killed in the line-of-duty each year. When a firefighter is killed in the line-of-duty, the Honor Guard is there to pay tribute and provide comfort to the family. Many family members have said how touching it was to see firefighters from all over the state or country come and pay their respects to their loved one. This honor is not reserved for those members who are killed in the line-of-duty. Retired members of the fire service receive this same treatment. While paying tribute and remembering the fallen is the primary role of the Honor Guard, we do partake in other events including posting the colors, promotions and retirement ceremonies.

- Memorial Day Remembrance at Bloomingdale Cemetery, May 27, 2013
- 911 Memorial at 0800 hours, September 11, 2013
- 3 members of Bloomingdale Fire District attended the memorial service in Prescott, Arizona to pay tribute to the 19 members of the Granite Mountain Hotshot Crew that were killed while fighting the Yarnell Hill wild fire.
- Memorial Service for Retired Fire Chief Harv Koehn, January 23, 2013. He was the first full-timer hired in 1968 and was instrumental in moving the fire department from all-volunteer to career as well as establishing a paramedic program.
- IAFF Memorial in Colorado Springs, Colorado.
- Welcome Home Army Specialist Nick Sourile from Afghanistan, October 6, 2013
BLOOMINGDALE GIVES BACK

A LOOK AT THE MULTIPLE WAYS OUR FIREFIGHTERS GIVE BACK TO OUR COMMUNITY.

“FILL THE BOOT” for the Muscular Dystrophy Association and collected $14,443.00!

SENIOR DAY AT MEDINAH SHRINERS HALL, April 26, 2013

“I WANT TO BE A FIREFIGHTER” at Bloomingdale Park District, April 20, 2013

Crews hosed a group of FIREFIGHTERS (BOMBEROS) FROM GUATEMALA, May 11, 2013

ST BALDERICK’S event to raise funds for childhood cancer research. March, 2013

Bloomingdale FF/P Manion traveled to Honduras with 30 members of Adventist Midwest Health providing medical care and assistance to Hospital Aventista de Angeles.

Bloomingdale firefighters participated in “FIRE UP A CURE” annual competition at St Xavier on July 27, 2013

Schaumburg Firefighters ANNUAL SOFTBALL TOURNAMENT BENEFITTING BURN CAMP, September 14, 2013. We made it to the Final 4!

Hosted the VETERANS OF FOREIGN WAR BLOOD DRIVE, May 4, 2013

CHARITY BASKETBALL GAME FOR FALLEN GHPD K9 Officer Don Darby, November 2, 2013

“50 MEN CAN COOK” at Indian Lakes Country Club.
When Bloomingdale firefighters are not responding to calls for service, much of their time is spent training. In 2013, the firefighters spent an average of \textbf{693,420} hours training for fire and other emergency incidents. The Department strives to make training an essential component of our firefighters’ daily routine so they are prepared to manage and respond to all types of emergencies.

The training division is responsible for training all career and paid-on-call members in fire suppression, emergency medical services, specialized rescue, officer development and other related topics. The training division for the Bloomingdale Fire Protection District is committed to the safety and welfare of its members. We strive to have the best trained firefighters and paramedics so that we can deliver the highest quality service.

In addition to the regularly scheduled training, the Department also was host to outside classes at Station 21.
SPECIAL TRAINING EXERCISES

INDIVIDUAL

- FF/PM John Paliga attended the International Association of Fire Chiefs Peer Fitness Trainer Course at Northeast Illinois Public Safety Training Academy in Glenview.
- Lt Randal Gieseke became a certified third-party CDC – tester.
- BC Rich Kurka received the Incident Safety Officer and Technical Rescue Awareness certifications from the Illinois State Fire Marshal.
- FF/PM Prokop and FF/PM Mencl completed a 40-hour Vehicle Machinery Operations Extrication class.
- BC Rich Kurka completed class at Aurora University and received a certificate in Management.
- FF/PM Korous and FF/PM Lopez received their Vehicle Machinery Operations Certification.
- BC Kurka and BC Koehn attended the Fire Training Resources Command Officers School. This was an excellent training opportunity with instructors from all over the country; Chief John Norman (FDNY), Bob Burns (FDNY), Rich Stack (CFD-Squad 5), and Chief Frank Montagna.

GROUP

- Members participated in a high-rise training program at Two Pierce Plaza in Itasca. This is a 28-story high-rise office building where crews worked on fire protection systems, elevators, leading out hose and large area search. There was a final scenario that simulated an actual fire response with victims trapped.
- Illinois Public Risk brought their driving simulator to our headquarters station allowing personnel to complete online training, a classroom portion, and some virtual reality driving using our apparatus.
- On April 18, 2013, Bloomingdale hosted the MABAS Div 12 TRT drill at Station 23. This drill involved shoring and securing a live trench while simulating a victim rescue. On-duty personnel attended and were the initial responders for the drill.
- Crews attended a Firearms Safety Class presented by Winfield Fire District. Class concentrated on handling firearms safely. This was in preparation for upcoming concealed carry law changes.
- MABAS conducted a Rapid Response Readiness (RRR) exercise in October. Water rescue crews were deployed and evaluated.
- Pre-incident planning program was initiated. This allows our personnel to preplan occupancies, store and access the information on tablets.
# Bloomingdale Fire District 2013 Summary

<table>
<thead>
<tr>
<th>Land Area</th>
<th>Jurisdictional Population</th>
<th>Fire Stations</th>
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<tbody>
<tr>
<td>19 sq. miles</td>
<td>40,000</td>
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<table>
<thead>
<tr>
<th>Personnel</th>
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<tr>
<td>Fire Sworn: 45</td>
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<tr>
<td>Administrative: 4</td>
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<table>
<thead>
<tr>
<th>Budget</th>
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<tbody>
<tr>
<td>2011: $14,579,241</td>
</tr>
<tr>
<td>2012: $15,484,846</td>
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<tr>
<td>2013: $14,983,614</td>
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<table>
<thead>
<tr>
<th>Fire Dollar Loss</th>
<th>Civilian Fire Injuries Casualties</th>
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<tbody>
<tr>
<td>2011: $480,500</td>
<td>2011: 4 injured/exposed to fire products</td>
</tr>
<tr>
<td>2012: $1,489,261</td>
<td>2012: 0 injured</td>
</tr>
<tr>
<td>2013: $993,591</td>
<td>2013: 0 injured</td>
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<tr>
<th>Unit Response</th>
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<tr>
<td>Calls for Service</td>
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<tr>
<td>2011</td>
</tr>
<tr>
<td>Total Calls</td>
</tr>
<tr>
<td>Fire Calls</td>
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<table>
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<tr>
<th>Frontline Apparatus</th>
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<tr>
<td>ALS Engine – 3</td>
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<tr>
<td>Ambulances – 3</td>
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<td>BLS Tower – 1</td>
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<td>BLS Tender – 1</td>
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<tr>
<td>Brush Truck – 1</td>
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<tr>
<td>Utility Truck – 1</td>
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The Witt Fire District was awarded the donation of (old) Engine 3. Members from their district visited the BFPD on February 22 and took delivery of the engine. The Witt Fire District was in dire need of a newer vehicle to accompany their aging apparatus. The district has received very positive feedback from them via email and facebook.

SMOKE ALARMS

- Almost three of five (60%) of reported home fire deaths in 2007 to 2011 resulted from fires in homes with no smoke alarms or no working smoke alarms.
- Working smoke alarms cut the risk of dying in reported home fires in half.
- In fires considered large enough to activate the smoke alarm, hardwired alarms operated 93% of the time, while battery powered alarms operated only 79% of the time.
- When smoke alarms fail to operate, it is usually because batteries are missing, disconnected, or dead.
- An ionization smoke alarm is generally more responsive to flaming fires and a photoelectric smoke alarm is generally more responsive to smoldering fires. For the best protection, or where extra time is needed to awaken or assist others, both types of alarms, or combination ionization and photoelectric alarms are recommended.
The BFPD #1 computer network infrastructure consists of Windows-based servers, 20 desktops, 7 laptops, 3 iPads, and 9 tablet mobile data terminals (MDT). The District is the host of our website, www.bloomingdalefire.com, and provides external email access to all users (PC and mobile devices). Stations 21 and 23 have wireless access throughout, with the ability to allow internal users greater speeds and bandwidth, while applying extra security protocols to authorized external users.

**HIGHLIGHTS OF 2013:**

Eight GX440 modems were installed in response vehicles acting as a secure Wi-Fi network, connecting the devices in the vehicle. Eight Windows 8 ThinkPad Tablet 2’s were also purchased to replace the aging Windows XP ToughBooks.

Remote Access (RA), the mapping software and database used in the vehicles, received many upgrades and fixes to correct stability, reliability issues, and address changes.

With Microsoft’s announcement that it would be ending support of Windows XP, the decision was made for the District to migrate away from XP by replacing all but three of the XP machines in use.

A new server was installed at Station 21 allowing the district to switch between the two servers, meaning that if one server is experiencing problems or receiving maintenance, the other can be used for daily operations. This dramatically reduces downtime experienced and limits the District’s risk of lost files and productivity.

The second purpose is to allow remote access to our users. By adding a virtual terminal to the new server, users will have the ability to log onto a virtual desktop version of the server, from a PC, laptop, tablet, or other networkable devices.

2014 is expected to be another busy year with the completion of the Windows XP migration and MDT replacement program being completed. The rebuild of the District’s station wireless network is expected to be completed, with new access points, greater security, and reliability. Initial planning and work is expected to start with Comcast to rebuild and improve the District’s infrastructure. Planning and implementation of new uses for the tablets in the vehicles is anticipated as well.
HOSE AND WATER SUPPLY

While the act of testing over 29,650 feet or 5.6 miles of hose may seem taxing, it is an important part of this program that was completed. Last year we had 11 lengths of hose (2-1.75”, 3-2.5”, 1-3”, and 5 – 5”) that failed completely. Due to reserves there was no shortage to front line equipment. Along with the hose testing, the renumbering of all our hoses has been completed. We have now switched over to a 4-digit system that identifies the size and corresponding inventory number so there is no cross numbering that could cause confusion.

There is a new change to NFPA 1962 in regards to purchasing and testing of hoses. Currently, a product specification is being developed to purchase fire hose in the future. Also there will be a change to the testing procedure for our current hose. The program will be updated shortly.

The purchase of a 3500 gallon porta-tank, custom built to fit our tender, allowed us to perform drafting operations in places with insufficient water supply. Our two lead engines have been outfitted with hard suction and drafting appliances. While we do not perform drafting operations that frequently, the ability to deliver water in areas lacking fire hydrants has greatly increased our protection capabilities. The ultimate goal of increasing our delivery capabilities goes hand-in-hand with improving our ISO rating.

Along with the drafting capabilities, we have also placed into service an Akron Brass rapid deployment monitor on the tender that will deliver up to 500 gallons a minute with limited manpower.

“TEAMWORK
Coming together is a beginning...
Keeping together is progress...
Working together is success...”
Unknown Author
The Fire District presently has three fire stations that are maintained by duty personnel and outside contracts. Presently at Station 21 the District has outside contracts for lawn maintenance, pond maintenance, elevator service, man lift maintenance, fire alarm and sprinkler contracts, back flow preventer maintenance, overhead doors, Neiderman exhaust system, HVAC, and janitorial service for administration. Along with the annual contracts for maintenance we also have outside contractors for parking lot maintenance, carpet cleaning, electrical and plumbing issues.

Improvements, that were completed at Station 21 in 2013, include but not limited to: changing of twenty-four light switches to automatic switches, painting of the EOC, basement hallway and both stairwells, a new larger bulletin board was installed in the front lobby of administration, the installation of eleven keyless door lock security systems, the administration offices have been added to the generator system, personnel replaced rotten boards on the generator gate, dead bushes on the east side of the building were replaced along with changing the look of the front entrance with new plants, and a new exhaust boot was installed for the new ambulance which has a different type of exhaust tip.

At Station 22, maintenance has been kept to a minimum. Personnel completed all the lawn maintenance and general up-keep. A broken bay door window was replaced, along with the kitchen faucet and women’s sink. The heating system has preventive maintenance completed quarterly.

At Station 23, a door security system was installed on four exterior doors. This system works in conjunction with Station 21. Personnel purchased and installed a new wash machine, replacing the original machine. The HVAC has quarterly preventive maintenance performed with no major problems to report. The overhead doors, exhaust system and generator have semi-annual maintenance performed. Carpets were cleaned in the spring. Fire alarm, sprinkler system, fire extinguishers, and back flow preventers are inspected annually and certified.
SCBA

BFPD #1 presently has 3 full-time technicians with an average of 8 years experience repairing and servicing of MSA air packs and masks. In addition to air packs, our technicians test each member annually on all masks that are worn, ranging from our SCBA (firefighting), CBRN (gas mask), Auga mask (dive team), and \(\frac{1}{2}\) mask (investigators) for proper fit and leakage.

SCBA program consists of daily inspection of personal masks and air packs on each vehicle for readiness. Monthly inspection and annual testing consists of placing each air pack to a computer program for in-depth testing. Each member must go through annual F.I.T. testing which consists of 8 separate tests on proper fit of their mask. The technicians also do the F.I.T. testing for our police department and public works employees. Most work is done on duty to save the district on overtime.

MAPS

BFPD operates within a 19 square mile area that includes 550 different roadways within this area. The map books contain turn-by-turn directions to each of these roadways from the different stations.

With the recent dispatch center change, upgrades to still districts and box cards prompted changes within the map book responses. The upgrade and changes include putting all the maps into a digital format for future editing and sharper views. Footages from intersection-to-intersection were also added in the non-hydrant areas. There is an ongoing project of adding more information to the apartment complexes and business/industrial maps, which includes key box, FACP, FDC and hydrant locations.

The Stratford Square Response Book is also being updated due to renovations within the mall. Access directions, standpipe locations and fire department connections are mapped for each zone.
PREPLAN INFORMATION

Numerous options were evaluated for structuring the entire preplan process; from the methods of data collection and entry to the performance of the pre-incident surveys.

A SOG with accompanying forms is being developed to allow for the uniform collection and identification of various building features of preplanned structures. Training is also in production to provide standardized method and terminology for the process. The BFPD #1 computer division developed means to rapidly collect and disseminate the preplan information collected with inspections.

We believe that in mid to late 2014, we should have the preplan program vigorously collecting data on the 1,980 inspected occupancies in the District.

SMALL TOOLS

AMKUS partnered with Paul Conway early this year and we entered into a yearly contract for service. They serviced the hydraulic pumps and brought the generated pressure requirements back into spec. They also replaced/repaired seals, couplings and frayed hose lines making sure our equipment would perform when called upon. We were under budget on this because of in-house preventive maintenance and care. We have achieved uniformity amongst our apparatus in regards to hand tools and equipment necessary to perform the functions on a scene.

The on-duty crews maintaining our equipment have supplemented this program and the expenses for this program are under budget.

ACCOMPLISHMENTS:

- Finalized the standardization of the apparatus equipment
- Upgraded to LED portable scene lighting on Tender 21 and Tower 23
- Utilize Zeus Battery in Bloomingdale for rebuilding of TIC battery packs
- Replacement of damaged pike poles
- Replaced 4 Lithium Ion Battery packs for Sawzalls
- Upgraded Petrogen Torch to multi-fuel capable hose

“Anything less than outstanding is unacceptable”
Capt. Terence Hatton FDNY
It is the mission of the Bloomingdale Fire Protection District Foreign Fire Board to receive and account for revenues from the 2% tax on fire insurance policies sold by foreign (out of state) insurance companies and to use such funds for the maintenance, use, and benefit of the Department, as set forth in the Illinois Compiled Statutes.

IN 2013, THE BOARD APPROVED THE FOLLOWING PURCHASES:

- Foxfire Helmet Bands and GripWrap
- FatIvan Door Chocks
- (4) Auto Crib-it Units for Vehicle Stabilization
- (60) Bow Ring Tools
- W-Tool/Quick Change
- (7) Static X First Responder Units
- Fitness Trainer for One Year
- Fitness Kieser Sled
- (5) Honor Guard Uniforms
OUR HEROES WEAR MASKS

Dear Heros, that helps us.

Forecuing and helping

us in 9-11 I feel much more

secure with you guys around.

You picked a very good

career. It is the safest way

for us but the danger way

for you guys. Thank you for

helping us. We LOVE how

you help, love, Frank!

Thank you for all you do for us.

Thank you for saving people.

Thank you for helping us!

You guys are awesome!
OCTOBER 5TH – 11TH
FIRE PREVENTION WEEK

OCTOBER 25TH
OPEN HOUSE